



Hjaltland Housing Association Assurance Statement 2019

The Management Committee of Hjaltland Housing Association confirms that it has reviewed and assessed a comprehensive bank of evidence to support this statement, and that Hjaltland Housing Association is compliant with the Regulatory Standards of Governance and Financial Management which meet the requirements of chapter 3 of the Regulatory Framework.

The Management Committee monitors regulatory and legal compliance on a regular and on-going basis. The evidence which supports this statement includes:

- Reports about performance in key areas including (finance, service delivery, asset management, development and risk)
- Internal and External Audit Reports
- Advice from external and specialist advisers
- Tenant engagement and consultation responses
- Data analysis about our tenants and customers
- Benchmarking
- Reports, advice and information from senior staff

In assessing the evidence, we have adopted an improvement focus which has resulted in the creation of an action plan which will be monitored by the board at agreed intervals to ensure successful achievement. We have reviewed the identified actions in the improvement action plan and are satisfied that all are intended to deliver effective improvement and that none are material to our current compliance with the Framework.

Whistleblowing

- The Whistleblowing Policy will now be considered annually by Committee Members followed by staff refresher training.
- Use of promotional posters around the main office building.
- Whistle-blowing Policy will be included in our Induction Process for both Staff and Committee Members. These actions will strengthen compliance with Regulatory Standards 5.

Human Rights and Equality

- Training on Equality Impact Assessments and Equal Opportunities' Action Plans to all senior Staff and Committee Members. Where appropriate, Equality Impact Assessments will be used to ensure that our policies do not unlawfully discriminate or have an adverse impact on any particular protected characteristics or to identify scope to advance greater equality of opportunity. These actions will strengthen compliance with Regulatory Standards 2, 5 and 6.

In reviewing the evidence and assessing compliance, we have taken account of good practice advice and recognise that we are required to notify the Scottish Housing Regulator of any material changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

As Chair, I have been authorised by the board at a meeting held on 24 October 2019 to sign and submit this Assurance Statement to the Scottish Housing Regulator, and we confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the Scottish Housing Regulator.

Chair – Agnes Tallack

Date - 25/10/2019